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CONFIRMATION NO. 9350

SERIAL NUMBER 10/039,159	FILING DATE 12/31/2001 RULE	CLASS 714	GROUP ART UNIT 2184	ATTORNEY DOCKET NO. 062891.0642	
APPLICANTS Shmuel Shaffer, Palo Alto, CA; Mark Skrzynski, Capitola, CA; Tejbans Chadha, Fremont, CA; Steven L. Christenson, Campbell, CA;					
** CONTINUING DATA ***** ** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/05/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>James G. Mundy</i> Allowance Examiner's Signature <i>JOM</i> Initials		STATE OR COUNTRY CA	SHEETS DRAWING 2	TOTAL CLAIMS 35	INDEPENDENT CLAIMS 4
ADDRESS 05073					
TITLE System and method for providing reliable telephony web-based features					
FILING FEE RECEIVED 1094	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		